



IN THE EVENT OF AN EMERGENCY PROCEED TO THE NEAREST HOSPITAL OR CALL 911

In the packet you will find the following:

Accident Reporting Procedures Form – Please read this form carefully. It contains information on reporting procedures and locating a provider. NOTE: If you have indicated that you have not sought medical attention on your incident report and are now seeking medical attention you must notify Jeanne Ralston in the Treasurer’s Office at jeanneralston@foresthills.edu or 231-3600 x 2998 in order for the claim to be processed appropriately.

Workers’ Compensation ID Card – The employee must present this to all providers servicing the claim. The Forest Hills School District is self-insured. Claims will be processed by Sedgwick CMS, not the Bureau of Workers’ Compensation.

MEDCO-14 (Physician’s Report of Work Ability) – The physician must complete this form at the time of service. The completed form must be e-mailed or faxed to Jeanne Ralston in the Treasurer’s Office at jeanneralston@foresthills.edu or 513-231-3830.

C-101 (Authorization to Release Medical Information) – This form must be completed by the employee. Leave the claim number blank as it will not be available immediately. List the Employer MCO or QHP as SEDGWICK CMS. Be sure to list all providers servicing the claim in the body of the form. Sign and date the form and forward it to Jeanne Ralston as listed above.

Temporary Rx Letter - The employee should present this information to a participating pharmacy to obtain medication related to the claim and have it billed to the claim.

C-9 (Request for Medical Services Reimbursement or Recommendations for Additional Conditions for Industrial Injury or Occupational Disease) – This form is to be completed by the provider if applicable and faxed to Sedgwick CMS at 614-658-0901.

C-84 (Request for Temporary Total Compensation) - This form is to be completed by the employee if Temporary Total Compensation criteria has been/will be met and faxed to Sedgwick CMS at 614-658-0901.



EMPLOYEE ACCIDENT AND EXPOSURE REPORTING PROCEDURES

The following procedures are applicable to all **work-related** accidents, injuries, near misses and blood exposure incidents. Adherence to these instructions will facilitate your care and return to work. If you have any questions, talk to your supervisor.

Step 1: Your health is the first priority! Don't hesitate to seek professional care for a medical emergency.

A medical emergency is defined as: a) medical services required for the immediate diagnosis or treatment of a medical condition that if not immediately diagnosed or treated could lead to a serious physical or mental disability or death, or b) medical services that are immediately necessary to alleviate severe pain.

Step 2: IMMEDIATELY submit an Employee Accident/Exposure Incident Report and report the incident to your supervisor. Print an Injury Reporting Kit from the district website (www.foresthills.edu under Resource Center, click on forms, click on Workers' Compensation, click on injury reporting kit) and take it with you to the provider (doctor, urgent care, hospital, etc.).

To submit an employee incident report, go to the district website (www.foresthills.edu), click on the Resource Center, under Forms, click on Workers' Compensation, click on Report an Injury. Your user name is your first name and last name with no space between and your password is the last four digits of your Social Security number. Enter all information requested and follow the steps to submit your report.

For assistance, contact your supervisor. The Employee Accident/Exposure Incident Report should be completed by the injured/affected employee, however, if necessary, another employee can complete the report with the assistance of the affected employee.

Step 3: OPTIONS FOR MEDICAL CARE

When obtaining medical care, the employee MUST TELL THE PHYSICIAN it is a work-related injury.

FIRST VISIT

The first visit to any medical provider, whether an emergency or non-emergency, is covered for a work-related injury considered compensable by the Bureau of Workers' Compensation (BWC).

ALL OTHER VISITS

Although the first visit may be to any medical provider, whether an emergency or non-emergency, subsequent visits must be with a BWC Certified Provider specializing in work-related injuries, treatment and follow-up, including proper reporting, transitional work, physical therapy, and other occupational services. **It is incumbent upon the injured worker to verify that the provider is BWC Certified and is accepting new patients.**

To get the name of a BWC Certified Provider:

Call 1-800-OHIOBWC, Mon. - Fri., 7:30 AM to 5 PM OR

Log on to www.ohiobwc.com, click on the Medical Provider tab, click on BWC Provider Look-up

NOTE: If medical services are provided, the injured worker must present a return to work notice to his/her supervisor upon returning to work.

ADDITIONAL REQUIREMENTS FOR BLOOD EXPOSURES

If you are exposed to the body fluids of another person, the following documents must be given to the medical provider (items 1 & 2 can be found in Public SchoolWorks in the Safety Document Library under Program Plans & Policies and Government Regulations):

1. A copy of the district Bloodborne Pathogens Exposure Control Plan.
2. A copy of the OSHA Bloodborne Pathogens regulations (29 CFR 1910.1030).
3. A copy of the completed Employee Accident/Exposure Report.
4. Results of the source individual's blood testing (if available).
5. All medical records applicable to treatment of the employee, including vaccination status.
6. For additional information regarding the procedures associated with an exposure to the body fluids of another person, the employee should read the district Bloodborne Pathogens Exposure Control Plan.



sedgwick

Workers' Compensation Identification Card

(800) 267-4001 Phone

(855) 223-9836 ****NEW FAX NUMBER****

This person's Employer is self-insured.

Policy # 20005716

FAX all information within 24 hours of visit to Sedgwick at (614) 658-0901. Employer requires release from physician at the time of your return to work.

**Send bills to:
Sedgwick
PO Box 14661
Lexington, KY 40512**

Sedgwick for Forest Hills Local School District Phone: 800-267-4001 Fax: 1-614-658-0901
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Sedgwick provides administrative services and Network access only and does not assume any financial risk or obligation with respect to claims. This card does not guarantee claim approval.

NOTE FROM THE BUREAU OF WORKERS' COMPENSATION

Effective May 8, 2017, BWC will discontinue use of all toll-free fax numbers attached to our customer service offices. Please remind medical providers, emergency rooms, urgent care centers, walk-in clinics and the legal community to file self-insured claims directly to the self-insuring employer, not BWC.

This form provides important information about the injured worker's ability to work.

- The treating physician must submit this form each time he/she sees the injured worker unless the injured worker has been awarded permanent and total disability, has returned to work without restrictions within seven days of the injury, or is being treated after the treating physician has released him/her to his/her former position without restrictions.
- Please complete this form and provide a copy to the injured worker during his/her office visit. Fax a copy to the appropriate managed care organization (MCO) or to the injured worker's employer if self-insured.
- This form or an equivalent physician-generated document may support a request for temporary total compensation. The equivalent document must contain, at a minimum, the data elements required on this form. If you have submitted previously equivalent data elements that remain the same, indicate the name of the report that reflects the injured worker's current condition, e.g., May 15, 2015, office note.
- You may attach additional medical documentation such as diagnostic test results and a treatment plan to this form.
- Failure to provide complete detailed information may delay or suspend compensation payments to the injured worker.

Instructions

MEDCO-14 submission section: You must select only one of the three choices by selecting the appropriate box. If you previously completed a MEDCO-14 and there are changes, you must indicate the changes in the appropriate section on the form, and select the yes box in that section. For all other sections, you would make no entry, and select the no box.

Employment/occupation section: Please indicate if you have reviewed a description of the injured worker's job held on the date of the injury. Please indicate all sources providing you a description of the injured worker's job. If you do not have a copy of the injured worker's job description, BWC or the MCO can help secure one.

Work status/Injured worker's capabilities section: Please complete this section as accurately and thoroughly as possible, as BWC will use this information to understand the injured worker's work status and help facilitate his/her appropriate and safe return to work either to his/her job held on the date of injury or an alternative job if he/she cannot return to the job held on the date of injury.

3A: Please indicate if the injured worker has any physical or health restrictions **related only to the allowed conditions in the claim**. If there are restrictions, please indicate if the restrictions are permanent or temporary. If there are no related restrictions you should check the release to work box. The date of the exam will be the release to work date.

3B: If there are restrictions **related only to the allowed conditions in the claim**, indicate whether or not the injured worker can return to **the full duties** of his/her job held on the date of injury. If you determine the injured worker cannot return to the full duties of his/her job held on the date of the injury, you must include the date for which you indicate the injured worker could not fully perform the duties of his/her job held on the date of the injury. You must also indicate an estimated date when you believe the injured worker should be able to fully perform the duties of the job held on the date of injury. **It is imperative that you follow all 3B instructions. This will facilitate appropriate processing of the injured worker's claim. Updates to dates in 3B requires 4A to be completed.**

3C: Although an injured worker may not be able to fully return to the job held on the date of injury, understanding the injured worker's capabilities will assist in identifying appropriate and safe work that an injured worker may be able to perform. If an injured worker may return to available and appropriate work with restrictions accommodated, please indicate the possible return to work date. Further, to facilitate BWC's efforts to safely return an injured worker to appropriate work, indicate which of the activities listed in this section, the injured worker can perform. The following definitions apply to the section on Lifting/carrying, Pushing/pulling and Activity with the percentages reflected as they relate to an eight-hour workday:

- Never – 0 percent;
- Occasionally – 1 percent to 33 percent, four to six repetitions per hour;
- Frequently – 34 percent to 66 percent, six to 12 repetitions per hour;
- Continuously – 67 percent to 100 percent, greater than 12 repetitions per hour.

Please note that if the "yes" box is checked in response to the question of whether the injured worker has functional restrictions based only on allowed psychological conditions the MEDCO-16 should be referenced as needed.

We encourage you, in the space provided, to provide any additional information you believe would benefit the injured worker's safety and care relative to any return to work considerations.



Instructions continued

4A: Disability period information section: It is critical that if you answered No to 3B or made changes to dates in 3B this section is fully completed: Please furnish the narrative description of the diagnosis(es), site/location and International Classification of Diseases code for only allowed conditions being treated. You must indicate by checking the appropriate box whether the allowed condition is preventing the injured worker from returning to the job held on the date of injury.

4B: In this area you should list all other relevant conditions that impact treatment of the allowed conditions in the claim.

Clinical findings section: Provide medical rationale for the delay in the injured worker's recovery and the barriers to return to work.

Maximum medical improvement (MMI) section: Provide the MMI date or explain why the injured worker has not reached MMI. Provide the proposed treatment plan, including estimated duration.

Vocational rehabilitation section: If the injured worker is not a candidate for vocational rehabilitation, explain and recommend actions to help the injured worker return to employment.

Treating physician's signature section: Sign and date this form. Your signature indicates you have answered the questions as truthfully and completely as possible.

For more information or assistance

Please contact your local BWC customer service office, or call 1-800-644-6292. You can obtain BWC forms at www.bwc.ohio.gov, at all BWC customer service offices, or by calling 1-800-644-6292 and listening to the options to reach a BWC customer service representative.



Injured worker name			Claim number
Date of injury	Date of last appointment/examination	Date of this appointment/examination	Date of next appointment/examination

MEDCO-14 submission (Select one of the options below.)

1 I have never completed a MEDCO-14. **Proceed to section 2.**
 I have previously completed a MEDCO-14, and all of the information remains the same. **Proceed to and complete section 8.**
 I have previously completed a MEDCO-14, and I am providing updates appropriately checking Yes or No on each section.

Employment/Occupation (Complete this section and proceed to section 3.) (Updates Yes No)

2 Have you reviewed the description of the injured worker's job held on the date of injury (former position of employment)? Yes No
If yes - please indicate who (select all sources) provided the job description Injured worker Employer MCO BWC

Work status/Injured worker's capabilities (Updates Yes No)

3A Does the injured worker have any physical or health restrictions related to allowed conditions in the claim? Yes No
If yes, are the restrictions: Permanent Temporary **Proceed to section 3B.**
If no, please check the box to indicate the injured worker is released to work as of the date of this exam. **Proceed to section 8.**

3B If there are restrictions, can the injured worker return to the full duties of his/her job held on the date of injury (former position of employment)? Yes No
If yes, please check the box to indicate that the injured worker is released to work as of the date of this exam. **Proceed to section 8.**
If no, please indicate when the injured worker could not do the job held on the date of injury for this period of restricted duty.
Date: ____/____/____.
Please estimate when the injured worker should be able to return to the job held on the date of injury for this period of restricted duty.
Date: ____/____/____. **Proceed to section 3C.**

Please indicate which of the activities listed below the injured worker can perform (even if the response to 3B is No.)
If the injured worker is not released to the former position of employment but may return to available and appropriate work with restrictions, please indicate the possible return to work date: ____/____/____.
The injured worker can perform simple grasping with: Left hand Right hand Both
The injured worker can perform repetitive wrist motion with: Left hand Right hand Both
The injured worker's dominant hand is: Left Right
The injured worker can perform repetitive actions to operate foot controls or motor vehicles with: Left foot Right foot Both
If the injured worker is taking prescribed medications for the allowed conditions in this claim, can the injured worker safely:
*Operate heavy machinery: Yes No *Drive: Yes No *Perform other critical job tasks as defined by any source listed above in section 2: Yes No

Please indicate the following: N = Never, O = Occasionally, F = Frequently, C = Continuously					Lifting/carrying	N	O	F	C	Pushing/pulling	N	O	F	C
Activity	N	O	F	C	Activity	N	O	F	C	0 - 10 lbs.				
Bend					Reach above shoulder					11 - 20 lbs.				
Squat/kneel					Type/keyboard					21 - 40 lbs.				
Twist/turn					Work with cold substances					41 - 60 lbs.				
3C Climb					Work with hot substances					61 - 100 lbs.				
										100 + lbs.				

How many total hours can the injured worker work: ____ per week ____ per day?
In an eight-hour workday, how many total hours can the injured worker: Sit: ____ hours Continuously With break
Walk: ____ hours Continuously With break Stand: ____ hours Continuously With break
Does the injured worker have any functional restrictions based only on allowed psychological conditions? Yes No If Yes, please describe in space provided below. Note: If Yes is indicated please reference the MEDCO-16 as needed.
Additionally, in this space, please provide any additional information addressing the injured worker's capabilities and/or job accommodations which may not be addressed above. _____

Injured worker name		Claim number	Date of injury	
Disability information (If 3B above is "NO" or dates updated - all 4A fields, including site/location if applicable must be completed)				(Updates Yes <input type="checkbox"/> No <input type="checkbox"/>
4A	Complete the chart below and furnish the narrative description of the diagnosis(es), site/location, if applicable, and International Classification of Diseases (ICD) code(s) for the condition(s) being treated due to the work-related injury/disease. Please indicate if the condition is preventing the injured worker from returning to job duties he/she held on the date of injury.			
	Narrative description of the work-related allowed condition	Site/location if applicable	ICD code	Is the condition preventing full duty release to the job injured worker held on the date of injury?
				Yes <input type="checkbox"/> No <input type="checkbox"/>
				Yes <input type="checkbox"/> No <input type="checkbox"/>
				Yes <input type="checkbox"/> No <input type="checkbox"/>
				Yes <input type="checkbox"/> No <input type="checkbox"/>
4B	List all other relevant conditions that impact treatment of the conditions listed above (e.g., co-morbidities or not yet allowed conditions).			
Clinical findings: You can reference office notes in lieu of writing clinical findings below.				(Updates Yes <input type="checkbox"/> No <input type="checkbox"/>
5	The injured worker is progressing: <input type="checkbox"/> As expected <input type="checkbox"/> Better than expected <input type="checkbox"/> Slower than expected Provide your clinical and objective findings supporting your medical opinion outlined on this form. List barriers to return to work and reason, for the injured worker's delay in recovery.			
Maximum medical improvement (MMI)				(Updates Yes <input type="checkbox"/> No <input type="checkbox"/>
6	MMI is a treatment plateau (static or well-stabilized) at which no fundamental functional or physiological change can be expected within reasonable medical probability, in spite of continuing medical or rehabilitative procedures. Has the work-related injury(s) or occupational disease reached MMI based on the definition above? Yes <input type="checkbox"/> No <input type="checkbox"/> If yes, give MMI date: ____/____/____. If no, please provide the proposed treatment plan, including estimated duration of each treatment (attach additional sheet if necessary).			
Note: An injured worker may need supportive treatment to maintain his or her level of function after reaching MMI. Thus, periodic medical treatment may still be requested and provided.				
Vocational rehabilitation				(Updates Yes <input type="checkbox"/> No <input type="checkbox"/>
7	Vocational rehabilitation is an individualized and voluntary program for an eligible injured worker who needs assistance in safely returning to work or in retaining employment. This program can be tailored around an injured worker's restrictions and may provide job seeking skills or necessary retraining. Is the injured worker a candidate for vocational rehabilitation services focusing on return to work? Yes <input type="checkbox"/> No <input type="checkbox"/> If no, please explain why and provide your recommendations to help the injured worker return to employment.			
Treating physician signature - mandatory				
8	I certify the information on this form is correct to the best of my knowledge. I am aware that any person who knowingly makes a false statement, misrepresentation, concealment of fact or any other act of fraud to obtain payment as provided by BWC, or who knowingly accepts payment to which that person is not entitled, is subject to felony criminal prosecution and may be punished, under appropriate criminal provisions, by a fine or imprisonment or both.			
	Treating physician's name (please print legibly)		Address, city, state, nine-digit ZIP code	
	Treating physician's signature			
	BWC provider (Peach) number	Date	Telephone number	Fax number



Instructions

You can obtain this form online at www.bwc.ohio.gov

- Please print or type.
- List the provider(s) you are authorizing to release medical records in the space indicated on this form.
- Please sign and date the form, and send it to the customer service office where your claim is located or to your self-insured employer.

Injured worker name (first, M.I., last)		Date of injury	Claim number
Address	City	State	Nine-digit ZIP code
Employer name		Employer MCO or QHP	

I, the above-named injured worker, understand I am allowing the Opportunities for Ohioans with Disabilities and the providers (persons or facilities) named here (_____)

_____) that attend or examine me to release the following medical, psychological and/or psychiatric information (excluding psychotherapy notes) that are related causally or historically to physical or mental injuries relevant to my workers' compensation claim:

- Pathology slides and immunohistochemical staining results, if applicable;
- Hospital admission history and physical; emergency room reports; hospital discharge summaries; physician office notes; physical therapist, occupational therapist or athletic trainer assessments and progress notes; consultation reports; lab results; medical reports; surgical reports; diagnostic reports; procedure reports; nursing home and skilled nursing facilities documentation; home nursing progress notes; or other listed below.

I understand I am authorizing the release of this information to the following: the Ohio Bureau of Workers' Compensation (BWC), the Industrial Commission of Ohio, the above-named employer, the employer's managed care organization or qualified health plan and any authorized representatives.

I understand this information is being released to the above-referenced persons and/or entities for use in administering my workers' compensation claim.

This authorization to release medical, psychological and/or psychiatric information shall remain in effect for as long as my workers' compensation claim remains open under Ohio law. I understand I have the right to revoke this authorization at any time. However, I must submit my revocation in writing and file it with BWC or my self-insured employer. My decision to revoke this authorization will be effective, except in the case that any provider referenced above already has relied on my authorization and released information.

I understand the provider(s) referenced above may not make my completing and signing this authorization a condition of my treatment.

I understand the parties I am authorizing the release of information to are exempted from the federal privacy requirements of the Health Insurance Portability and Accountability Act of 1996 as they administer workers' compensation programs. Information disclosed pursuant to this authorization may be redisclosed by them and may no longer be protected by the federal privacy requirements. I understand such redisclosures may include but are not limited to the following:

- A copy of the medical information the employer receives may be forwarded to BWC by the employer;
- A copy of the medical information will be available to me or my physician of record upon request to BWC or to the employer.

Injured worker (or guardian or personal representative) signature	Date
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If signed by the injured worker's guardian or personal representative, provide a description of the guardian or personal representative's authority to sign on behalf of the injured worker. _____



Optum
 PO Box 152539
 Tampa, FL 33684-2539

MAKING IT EASY... TO GET YOUR WORKERS' COMPENSATION PRESCRIPTIONS FILLED.

Optum has been chosen to manage your workers' compensation pharmacy benefits for your employer or insurer. Below is your First Fill card that will allow you to receive your injury-related prescriptions at your local pharmacy. Please fill out the card based on the instructions below.

Injured Employee:



If you need a prescription filled for a work-related injury or illness, go to an Optum Tmesys® network pharmacy. Give this temporary card to the pharmacist. The pharmacist will fill your prescription at low or no cost to you.



If your workers' compensation claim is accepted, you will receive a more permanent pharmacy card in the mail. Please use that card for other work-related injury or illness prescriptions.



Most pharmacies, including Walgreens, our preferred provider, and all major chains, are included in the network. To find a network pharmacy call 1-866-599-5426 or visit tmesys.com.

Questions? Need Help?



1-866-599-5426

WORKERS' COMPENSATION PRESCRIPTION DRUG PROGRAM		
Sedgwick	Forest Hills School District	
CARRIER/TPA	EMPLOYER	
INJURED WORKER NAME		
Please provide directly to Pharmacist		
SOCIAL SECURITY NUMBER		DATE OF INJURY (YYMMDD)
Notice to Cardholder: Present this card to the pharmacy to receive medication for your work-related injury. To locate a pharmacy: tmesys.com .		

Attention Pharmacists: Call 1-800-964-2531 to establish First Fill benefit eligibility and to obtain the ID# for online adjudication of approved benefits for the injured individual. Tmesys is the designated PBM for this patient.

Tmesys Pharmacy Help Desk
1-800-964-2531

	<u>NDC</u>		<u>ENVOY</u>
RxBIN	004261	or	002538
RxPCN	CAL	or	Envoy Acct. #

NOTE: This First Fill card is only valid for your workers' compensation injury or illness.



Employer:

Immediately upon receiving notice of injury, fill in the information above and give this form to the employee.

The following entities comprise the Optum Workers Compensation and Auto No Fault division: PMSI, LLC, dba Optum Workers Compensation Services of Florida; Progressive Medical, LLC, dba Optum Workers Compensation Services of Ohio; Cypress Care, Inc. dba Optum Workers Compensation Services of Georgia; Healthcare Solutions, Inc., dba Optum Healthcare Solutions of Georgia; Settlement Solutions, LLC, dba Optum Settlement Solutions; Procura Management, Inc., dba Optum Managed Care Services; Modern Medical, dba Optum Workers Compensation Medical Services, collectively and individually referred as "Optum."





Completing the Request for Medical Service Reimbursement or Recommendation for Additional Conditions for Industrial Injury or Occupational Disease

Instructions

- Please print or type this report.
- **If injured worker is employed by a self-insuring employer, complete this form and mail or fax it to his or her employer.**
- If injured worker is employed by a state-fund employer, complete this form and mail or fax it to the appropriate managed care organization (MCO).
- To determine the appropriate MCO, ask the injured worker or employer to visit BWC's Web site at www.bwc.ohio.gov, or call BWC at 1-800-644-6292, and listen to the options.
- Use this form if this is a request for services even if services are being provided under the 60-day presumptive authorization, if recommending additional condition(s) or if diagnosis has changed.
- Complete all applicable sections of the form to avoid possible delays in processing this request.
- You can obtain additional copies of this form at www.bwc.ohio.gov or by calling BWC at 1-800-644-6292 and listening to the options.

Section I – Injured worker

- 1 Enter the injured worker's name, BWC claim number, the date the injured worker was injured or contracted an occupational disease.

Section II – Requested services

- 2 Treating diagnosis for this request to include body part/levels.
- 3 Indicate the beginning and ending date of the requested service. Indicate the last exam or treatment date.
- 4 List the requested services and CPT codes, including frequency and duration. Attach copies of current medical reports necessary to support request. Include any referrals, therapy, medications, diagnostic testing, expected outcomes of medical interventions, results of treatment and office notes that contain subjective and objective findings and pre-existing conditions.
* Failure to add CPT codes may delay processing.
- 5 Provide the two-digit facility site of service code as used by the Centers for Medicare and Medicaid Services (CMS), if applicable.

Section III – Additional conditions

- 6 Complete if you are recommending additional conditions to the claim. Provide a narrative diagnosis. Supporting medical documentation is required for all conditions listed. Include any referrals, therapy, medications, diagnostic testing, expected outcomes of medical interventions, results of treatment and office notes that contain subjective and objective findings and pre-existing conditions. **You may not use the C-9 to request additional conditions for claims of self-insuring employers.**
 - BWC will notify all parties and the MCO of the decision.
- 7 This refers to the establishment of a relationship between the injury or occupational disease and the industrial accident or exposure. An explanation is required when answering yes or no.

Section IV – Physician/provider information

- 8 Identify the provider who will render the requested services and the address where he or she will provide the services (required). Travel reimbursement may not be authorized when the service provided is available within 45 miles round trip from the injured worker's residence.
- 9 Print, type or stamp requesting physician/provider name and address.
- 10 Physician/provider signature, individual BWC provider number and date of this report are mandatory.

Section V – MCO/Self-insuring employer decision

- **If completed by self-insuring employer, refer to self-insuring employer section.**
- If the C-9 is not faxed or mailed back to the submitting physician/provider within three business days of receipt or within five business days of receipt of the C-9-A, a request for additional information, BWC shall deem the authorization for service granted subject to our policy, excluding retroactive requests.
- Claim inactive (further investigation required) – The MCO cannot make a decision on this C-9 request. Further investigation is required, and BWC will issue a decision in writing within 28 days. The MCO will notify the provider of the BWC decision.
- An MCO can only use the disclaimer box on the C-9 or any other physician generated service request when BWC/IC is considering the claim or the condition for which the service is requested as of the date of the MCO's signature. Disclaimers shall not be used when authorizing treatment for allowed claims and conditions that are within the statute of limitation.



Request for Medical Service Reimbursement or Recommendation for Additional Conditions for Industrial Injury or Occupational Disease

• Instructions for completing the C-9 on reverse side.

Fax note table with fields: To, Toll-free fax number, Phone number, From, Phone number, Fax number

I. Injured worker name, Claim number, Date of injury

II. Requested services table with columns: Treating diagnosis, Date service begins, Date service ends, Date of last exam or treatment, Requested services with CPT/HCPCS codes, Frequency, Duration

III. Additional conditions section with questions 6 and 7 regarding supporting documentation and causality.

IV. Physician/provider information section with question 8 and fields for name, address, signature, and provider number.

V. MCO/Self-insuring employer decision section with checkboxes for MCO status and decision options.

V. MCO/Self-insuring employer name and signature section with fields for company name, MCO number, telephone number, and date.

Self-insuring employer use only section with fields for signature and date.



This *Request for Temporary Total Compensation (C-84)* is the application you complete to request temporary total disability benefits.

You must complete the entire form and sign it. It is your responsibility to secure supporting medical documentation from your treating provider for the requested period of disability using the MEDCO-14 form or equivalent documentation. You must complete this form every time you make a request for an initial period of temporary total compensation or an extension of an existing period of temporary total compensation.

Instructions		
Section 1	Injured worker demographics:	BWC will use the address provided to mail all correspondence to you. A home and/or cell phone number is helpful if we need to contact you. Providing your email address allows you to communicate with your claims specialist electronically, if you choose to do so.
Section 2	Disability information:	Please mark if this current period of disability is a new period of disability or an extension. If this is an application for a new period of disability, please list the last day you worked. For both new periods and requests for extensions of disability, list all providers currently treating you for this claim.
Section 3	Employment information:	BWC will use this information to help facilitate your return to work and ensure proper payment.
Section 4	Vocational rehabilitation information:	BWC will use this information to help facilitate your return to work.
Section 5	Benefits/earnings received or requested during the period of disability:	Indicate if you have received any of the listed benefits. If you answer yes to any of the benefits on the list, provide the requested information.
Section 6	Injured worker signature:	Please sign and date this form when requesting temporary total disability compensation. If you cannot sign, please mark the form and have a witness sign the form next to your mark. Signing the form means you have answered the questions truthfully and completely. It also means you are aware that you are not knowingly making a false statement, misrepresentation, concealment of fact or any other act of fraud to obtain compensation as provided by BWC or knowingly accepting compensation to which you are not entitled. Providing false information or concealing information to obtain compensation may subject you to felony criminal prosecution, and may be punished by a fine, imprisonment, or both.

Where do I file the C-84?
For injured workers whose employer is self-insured: If your employer is self-insured, send the form to your employer. If you are not sure if your employer is a self-insuring employer, contact your employer.
For all other injured workers: You may also complete this form online at www.bwc.ohio.gov . If you have completed a hard copy of this form, fax it to 1-866-336-8352, or send it to the BWC customer service office where the claim is assigned.

Where do I find more information or assistance?
For injured workers whose employer is self-insured: Call your employer, or contact BWC's self-insured department at 1-800-644-6292, and listen to the options to reach a BWC customer service representative.
For all other injured workers: Please call 1-800-644-6292, or contact your BWC customer service office.
You can obtain BWC forms at www.bwc.ohio.gov , by calling 1-800-644-6292 and listening to the options to reach a BWC customer service representative, or at your BWC customer service office.



Injured worker demographics

Form with fields: Name, Claim number, Date of injury, Address, City, State, Nine-digit ZIP code, Email address (optional), Home phone number, Cell phone number.

Disability information

Form with questions: Is this application requesting a new period of temporary total compensation or an extension? List all providers currently treating you for this work-related disability claim.

Employment information

Form with questions: What was your occupation at the time of the injury/disease? Do you have a job to return to? Working includes full or part-time, self-employment, income-producing hobbies, commission work, or unpaid activities that are not minimal and directly earn income for someone else.

Vocational rehabilitation information

Form with text: Vocational rehabilitation is an individualized and voluntary program for an eligible injured worker who needs assistance in safely returning to work or in retaining employment. This program can be tailored around an injured worker's restrictions and may provide job-seeking skills or necessary retraining.

Benefits/earnings received or requested during the period of disability

Table with 3 columns: Type of benefit, Receiving, Beginning date of benefit. Rows include Unemployment, Social Security retirement, Public assistance, Sick leave, Wage/salary continuation, Disability, and Earnings.

Injured worker signature

Form with text: I understand I am not permitted to work while receiving temporary total compensation. I have answered the foregoing questions truthfully and completely. I am aware that any person who knowingly makes a false statement, misrepresentation, concealment of fact or any other act of fraud to obtain compensation as provided by BWC or who knowingly accepts compensation to which that person is not entitled is subject to felony criminal prosecution and may, under appropriate criminal provisions, be punished by a fine, imprisonment or both.